



Urgent Field Safety Notice

Urgent Product Correction

Immediate Action Required

Date Issued June 14, 2024

Product

Product Description	List Number	Serial Number	UDI
Alinity hq Analyzer	09P68-01	See Attachment 1	See Attachment 1

Explanation

Abbott has identified the following issues when using Alinity hq Analyzer software version 5.6 and below which will be corrected in software version 5.8.

Issue 1:

When processing a CBC+DIFF sample that immediately follows a CBC+DIFF+RETIC sample, diluent may backflow into the RBC dilution cup. This may result in falsely low Red Blood Cell (RBC) results and consequently falsely high Mean Cell Hemoglobin Concentration (MCHC), falsely high Mean Cell Hemoglobin (MCH), and falsely low Hematocrit (HCT).

Issue 2:

An overestimation of the basophil (BASO) count may occur on some samples when cell events are incorrectly counted as BASO during sample analysis. This may result in falsely increased BASO counts and %B (%BASO).

Alinity hq software version 5.8 is scheduled to be released in June 2024 and will be available as Abbott receives regulatory approval to distribute the updated software in your country. Once the country-specific regulatory approvals are obtained, your Abbott representative will be scheduling a mandatory upgrade of your Alinity hq Analyzer to install software version 5.8.

Impact on Patient Results

There is potential for incorrect results.

**Necessary
Actions to be
Taken by
Customer**

- Issue 1:

Continue to follow the Alinity h-series Operations Manual to verify flagged results.

In addition, you must select one of the two options below depending on your laboratory workflow:

Option 1: Batch your CBC+DIFF+RETIC samples on an analyzer. Ensure a Background cycle is run prior to processing the next CBC+DIFF sample on that analyzer.

OR

Option 2: The MCHC for the laboratories are typically set between 31 – 36 g/dL. In the event your patient sample flags MCHC results greater than the reference range in your lab, rerun the sample and ensure the rerun does not immediately follow a CBC+DIFF+RETIC sample.

- Issue 2:

The %B high limit is typically set by the Laboratory between 2 – 5%. In the event your patient sample %B results are greater than the laboratory established high limit, follow the guidelines of your laboratory to rerun the sample or perform a manual slide review. Continue to follow the Alinity h-series Operations Manual to verify flagged results.

- Complete and return the Customer Reply Form.
- If you have forwarded the product listed above to other laboratories, please inform them of this Product Correction and provide to them a copy of this letter.
- Please retain this letter for your laboratory records.

**Contact
Information**

If you or any of the health care providers you serve have questions regarding this information, please contact your local area Customer Service.

If you have experienced any patient or user injury associated with this Field Action, please immediately report the event to your local area Customer Service.

Attachment 1
Serial Numbers (SN) and UDIs

List Number (LN) 09P68-01 – Alinity hq Analyzer

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Attachment 1
Serial Numbers (SN) and UDIs

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Attachment 1
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Attachment 1
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HQ00680	(01)380740138851(21)HQ00680
HQ00681	(01)380740138851(21)HQ00681
HQ00682	(01)380740138851(21)HQ00682
HQ00683	(01)380740138851(21)HQ00683
HQ00684	(01)380740138851(21)HQ00684
HQ00685	(01)380740138851(21)HQ00685
HQ00686	(01)380740138851(21)HQ00686
HQ00687	(01)380740138851(21)HQ00687
HQ00688	(01)380740138851(21)HQ00688
HQ00689	(01)380740138851(21)HQ00689
HQ00690	(01)380740138851(21)HQ00690

SN	UDI
HQ00691	(01)380740138851(21)HQ00691
HQ00692	(01)380740138851(21)HQ00692
HQ00693	(01)380740138851(21)HQ00693
HQ00694	(01)380740138851(21)HQ00694
HQ00695	(01)380740138851(21)HQ00695
HQ00696	(01)380740138851(21)HQ00696
HQ00697	(01)380740138851(21)HQ00697
HQ00698	(01)380740138851(21)HQ00698
HQ00699	(01)380740138851(21)HQ00699
HQ00700	(01)380740138851(21)HQ00700
HQ00701	(01)380740138851(21)HQ00701
HQ00703	(01)380740138851(21)HQ00703
HQ00704	(01)380740138851(21)HQ00704
Hq00705	(01)380740138851(21)Hq00705
HQ00706	(01)380740138851(21)HQ00706
HQ00707	(01)380740138851(21)HQ00707
HQ00708	(01)380740138851(21)HQ00708
HQ00709	(01)380740138851(21)HQ00709
HQ00710	(01)380740138851(21)HQ00710
HQ00711	(01)380740138851(21)HQ00711
HQ00713	(01)380740138851(21)HQ00713
HQ00715	(01)380740138851(21)HQ00715
HQ00716	(01)380740138851(21)HQ00716
hq00717	(01)380740138851(21)hq00717
HQ00718	(01)380740138851(21)HQ00718
HQ00719	(01)380740138851(21)HQ00719
HQ00720	(01)380740138851(21)HQ00720
HQ00721	(01)380740138851(21)HQ00721
HQ00722	(01)380740138851(21)HQ00722
HQ00723	(01)380740138851(21)HQ00723
Hq00724	(01)380740138851(21)Hq00724
HQ00725	(01)380740138851(21)HQ00725
HQ00726	(01)380740138851(21)HQ00726
HQ00727	(01)380740138851(21)HQ00727
HQ00728	(01)380740138851(21)HQ00728
HQ00729	(01)380740138851(21)HQ00729
Hq00730	(01)380740138851(21)Hq00730
HQ00731	(01)380740138851(21)HQ00731
HQ00732	(01)380740138851(21)HQ00732
HQ00733	(01)380740138851(21)HQ00733
HQ00734	(01)380740138851(21)HQ00734
HQ00735	(01)380740138851(21)HQ00735

Attachment 1
Serial Numbers (SN) and UDIs

SN	UDI
HQ00736	(01)380740138851(21)HQ00736
HQ00737	(01)380740138851(21)HQ00737
HQ00738	(01)380740138851(21)HQ00738
HQ00740	(01)380740138851(21)HQ00740
HQ00741	(01)380740138851(21)HQ00741
HQ00742	(01)380740138851(21)HQ00742
HQ00743	(01)380740138851(21)HQ00743
HQ00744	(01)380740138851(21)HQ00744
HQ00745	(01)380740138851(21)HQ00745
HQ00746	(01)380740138851(21)HQ00746
HQ00747	(01)380740138851(21)HQ00747
HQ00748	(01)380740138851(21)HQ00748
HQ00749	(01)380740138851(21)HQ00749
HQ00750	(01)380740138851(21)HQ00750
HQ00751	(01)380740138851(21)HQ00751
HQ00753	(01)380740138851(21)HQ00753
HQ00754	(01)380740138851(21)HQ00754
HQ00756	(01)380740138851(21)HQ00756
HQ00757	(01)380740138851(21)HQ00757
HQ00758	(01)380740138851(21)HQ00758
HQ00759	(01)380740138851(21)HQ00759
HQ00760	(01)380740138851(21)HQ00760
HQ00761	(01)380740138851(21)HQ00761
HQ00762	(01)380740138851(21)HQ00762
HQ00763	(01)380740138851(21)HQ00763
HQ00764	(01)380740138851(21)HQ00764
HQ00765	(01)380740138851(21)HQ00765
HQ00766	(01)380740138851(21)HQ00766
HQ00767	(01)380740138851(21)HQ00767
HQ00768	(01)380740138851(21)HQ00768
HQ00769	(01)380740138851(21)HQ00769
HQ00770	(01)380740138851(21)HQ00770
HQ00771	(01)380740138851(21)HQ00771
HQ00773	(01)380740138851(21)HQ00773
HQ00774	(01)380740138851(21)HQ00774
HQ00775	(01)380740138851(21)HQ00775
HQ00776	(01)380740138851(21)HQ00776
HQ00777	(01)380740138851(21)HQ00777
HQ00778	(01)380740138851(21)HQ00778
HQ00779	(01)380740138851(21)HQ00779
HQ00780	(01)380740138851(21)HQ00780
HQ00781	(01)380740138851(21)HQ00781

SN	UDI
HQ00782	(01)380740138851(21)HQ00782
HQ00783	(01)380740138851(21)HQ00783
HQ00785	(01)380740138851(21)HQ00785
HQ00786	(01)380740138851(21)HQ00786
HQ00788	(01)380740138851(21)HQ00788
HQ00789	(01)380740138851(21)HQ00789
hq00790	(01)380740138851(21)hq00790
HQ00791	(01)380740138851(21)HQ00791
HQ00793	(01)380740138851(21)HQ00793
HQ00794	(01)380740138851(21)HQ00794
HQ00795	(01)380740138851(21)HQ00795
HQ00796	(01)380740138851(21)HQ00796
HQ00797	(01)380740138851(21)HQ00797
HQ00798	(01)380740138851(21)HQ00798
HQ00799	(01)380740138851(21)HQ00799
HQ00801	(01)380740138851(21)HQ00801
HQ00802	(01)380740138851(21)HQ00802
HQ00803	(01)380740138851(21)HQ00803
HQ00804	(01)380740138851(21)HQ00804
hq00805	(01)380740138851(21)hq00805
HQ00806	(01)380740138851(21)HQ00806
HQ00807	(01)380740138851(21)HQ00807
HQ00808	(01)380740138851(21)HQ00808
HQ00809	(01)380740138851(21)HQ00809
HQ00810	(01)380740138851(21)HQ00810
HQ00811	(01)380740138851(21)HQ00811
HQ00812	(01)380740138851(21)HQ00812
HQ00813	(01)380740138851(21)HQ00813
HQ00814	(01)380740138851(21)HQ00814
HQ00815	(01)380740138851(21)HQ00815
HQ00816	(01)380740138851(21)HQ00816
HQ00817	(01)380740138851(21)HQ00817
HQ00818	(01)380740138851(21)HQ00818
HQ00819	(01)380740138851(21)HQ00819
HQ00820	(01)380740138851(21)HQ00820
HQ00821	(01)380740138851(21)HQ00821
HQ00822	(01)380740138851(21)HQ00822
HQ00823	(01)380740138851(21)HQ00823
HQ00824	(01)380740138851(21)HQ00824
HQ00825	(01)380740138851(21)HQ00825
HQ00826	(01)380740138851(21)HQ00826
HQ00827	(01)380740138851(21)HQ00827

Attachment 1
Serial Numbers (SN) and UDIs

SN	UDI
HQ00828	(01)380740138851(21)HQ00828
hq00829	(01)380740138851(21)hq00829
HQ00830	(01)380740138851(21)HQ00830
HQ00831	(01)380740138851(21)HQ00831
HQ00832	(01)380740138851(21)HQ00832
HQ00833	(01)380740138851(21)HQ00833
hq00834	(01)380740138851(21)hq00834
HQ00835	(01)380740138851(21)HQ00835
hq00836	(01)380740138851(21)hq00836
HQ00837	(01)380740138851(21)HQ00837
HQ00838	(01)380740138851(21)HQ00838
HQ00839	(01)380740138851(21)HQ00839
HQ00840	(01)380740138851(21)HQ00840
HQ00841	(01)380740138851(21)HQ00841
HQ00842	(01)380740138851(21)HQ00842
HQ00844	(01)380740138851(21)HQ00844
HQ00845	(01)380740138851(21)HQ00845
HQ00846	(01)380740138851(21)HQ00846
HQ00847	(01)380740138851(21)HQ00847
HQ00848	(01)380740138851(21)HQ00848
HQ00849	(01)380740138851(21)HQ00849
HQ00852	(01)380740138851(21)HQ00852
HQ00853	(01)380740138851(21)HQ00853
HQ00856	(01)380740138851(21)HQ00856
HQ00857	(01)380740138851(21)HQ00857
HQ00860	(01)380740138851(21)HQ00860
HQ00864	(01)380740138851(21)HQ00864
HQ00865	(01)380740138851(21)HQ00865
HQ00866	(01)380740138851(21)HQ00866
HQ00867	(01)380740138851(21)HQ00867
HQ00868	(01)380740138851(21)HQ00868
HQ00870	(01)380740138851(21)HQ00870
HQ00871	(01)380740138851(21)HQ00871
HQ00873	(01)380740138851(21)HQ00873
HQ00874	(01)380740138851(21)HQ00874
hq00875	(01)380740138851(21)hq00875
hq00876	(01)380740138851(21)hq00876
HQ00879	(01)380740138851(21)HQ00879
HQ00880	(01)380740138851(21)HQ00880
HQ00881	(01)380740138851(21)HQ00881
HQ00882	(01)380740138851(21)HQ00882
HQ00883	(01)380740138851(21)HQ00883

SN	UDI
HQ00885	(01)380740138851(21)HQ00885
HQ00887	(01)380740138851(21)HQ00887
HQ00888	(01)380740138851(21)HQ00888
HQ00890	(01)380740138851(21)HQ00890
HQ00891	(01)380740138851(21)HQ00891
HQ00892	(01)380740138851(21)HQ00892
HQ00894	(01)380740138851(21)HQ00894
hq00895	(01)380740138851(21)hq00895
HQ00896	(01)380740138851(21)HQ00896
HQ00902	(01)380740138851(21)HQ00902
HQ00904	(01)380740138851(21)HQ00904
HQ00907	(01)380740138851(21)HQ00907
HQ00911	(01)380740138851(21)HQ00911
HQ00913	(01)380740138851(21)HQ00913
HQ00914	(01)380740138851(21)HQ00914
HQ00915	(01)380740138851(21)HQ00915
HQ00916	(01)380740138851(21)HQ00916
HQ00917	(01)380740138851(21)HQ00917
HQ00918	(01)380740138851(21)HQ00918
HQ00919	(01)380740138851(21)HQ00919
HQ00920	(01)380740138851(21)HQ00920
HQ00921	(01)380740138851(21)HQ00921
HQ00922	(01)380740138851(21)HQ00922
HQ00923	(01)380740138851(21)HQ00923
HQ00924	(01)380740138851(21)HQ00924
HQ00925	(01)380740138851(21)HQ00925
HQ00926	(01)380740138851(21)HQ00926
HQ00927	(01)380740138851(21)HQ00927
HQ00929	(01)380740138851(21)HQ00929
HQ00932	(01)380740138851(21)HQ00932
HQ00933	(01)380740138851(21)HQ00933
hq00934	(01)380740138851(21)hq00934
HQ00935	(01)380740138851(21)HQ00935
HQ00936	(01)380740138851(21)HQ00936
HQ00937	(01)380740138851(21)HQ00937
HQ00938	(01)380740138851(21)HQ00938
HQ00939	(01)380740138851(21)HQ00939
HQ00940	(01)380740138851(21)HQ00940
HQ00941	(01)380740138851(21)HQ00941
HQ00942	(01)380740138851(21)HQ00942
HQ00943	(01)380740138851(21)HQ00943
HQ00944	(01)380740138851(21)HQ00944

Attachment 1
Serial Numbers (SN) and UDIs

SN	UDI
HQ00945	(01)380740138851(21)HQ00945
HQ00946	(01)380740138851(21)HQ00946
HQ00947	(01)380740138851(21)HQ00947
HQ00949	(01)380740138851(21)HQ00949
HQ00950	(01)380740138851(21)HQ00950
HQ00951	(01)380740138851(21)HQ00951
HQ00952	(01)380740138851(21)HQ00952
HQ00953	(01)380740138851(21)HQ00953
HQ00954	(01)380740138851(21)HQ00954
HQ00955	(01)380740138851(21)HQ00955
HQ00956	(01)380740138851(21)HQ00956
HQ00957	(01)380740138851(21)HQ00957
HQ00958	(01)380740138851(21)HQ00958
HQ00959	(01)380740138851(21)HQ00959
HQ00960	(01)380740138851(21)HQ00960
HQ00961	(01)380740138851(21)HQ00961
HQ00962	(01)380740138851(21)HQ00962
HQ00963	(01)380740138851(21)HQ00963
HQ00964	(01)380740138851(21)HQ00964
HQ00965	(01)380740138851(21)HQ00965
hq00968	(01)380740138851(21)hq00968
HQ00970	(01)380740138851(21)HQ00970
HQ00971	(01)380740138851(21)HQ00971
HQ00972	(01)380740138851(21)HQ00972
HQ00973	(01)380740138851(21)HQ00973
HQ00974	(01)380740138851(21)HQ00974
HQ00975	(01)380740138851(21)HQ00975
HQ00976	(01)380740138851(21)HQ00976
HQ00977	(01)380740138851(21)HQ00977
HQ00978	(01)380740138851(21)HQ00978
HQ00979	(01)380740138851(21)HQ00979
HQ00980	(01)380740138851(21)HQ00980
HQ00981	(01)380740138851(21)HQ00981
HQ00982	(01)380740138851(21)HQ00982
HQ00983	(01)380740138851(21)HQ00983
HQ00984	(01)380740138851(21)HQ00984
HQ00985	(01)380740138851(21)HQ00985
HQ00986	(01)380740138851(21)HQ00986
HQ00987	(01)380740138851(21)HQ00987
HQ00989	(01)380740138851(21)HQ00989
HQ00990	(01)380740138851(21)HQ00990
HQ00991	(01)380740138851(21)HQ00991

SN	UDI
HQ00994	(01)380740138851(21)HQ00994
HQ00995	(01)380740138851(21)HQ00995
HQ00996	(01)380740138851(21)HQ00996
HQ00997	(01)380740138851(21)HQ00997
HQ00998	(01)380740138851(21)HQ00998
HQ00999	(01)380740138851(21)HQ00999
HQ01000	(01)380740138851(21)HQ01000
HQ01001	(01)380740138851(21)HQ01001
HQ01002	(01)380740138851(21)HQ01002
HQ01003	(01)380740138851(21)HQ01003
Hq01006	(01)380740138851(21)Hq01006
HQ01007	(01)380740138851(21)HQ01007
HQ01008	(01)380740138851(21)HQ01008
HQ01009	(01)380740138851(21)HQ01009
HQ01011	(01)380740138851(21)HQ01011
HQ01013	(01)380740138851(21)HQ01013
HQ01014	(01)380740138851(21)HQ01014
HQ01015	(01)380740138851(21)HQ01015
HQ01016	(01)380740138851(21)HQ01016
HQ01017	(01)380740138851(21)HQ01017
HQ01018	(01)380740138851(21)HQ01018
HQ01019	(01)380740138851(21)HQ01019
HQ01020	(01)380740138851(21)HQ01020
HQ01021	(01)380740138851(21)HQ01021
HQ01022	(01)380740138851(21)HQ01022
HQ01023	(01)380740138851(21)HQ01023
HQ01024	(01)380740138851(21)HQ01024
HQ01025	(01)380740138851(21)HQ01025
HQ01026	(01)380740138851(21)HQ01026
HQ01027	(01)380740138851(21)HQ01027
HQ01028	(01)380740138851(21)HQ01028
HQ01029	(01)380740138851(21)HQ01029
HQ01030	(01)380740138851(21)HQ01030
HQ01031	(01)380740138851(21)HQ01031
hq01032	(01)380740138851(21)hq01032
HQ01033	(01)380740138851(21)HQ01033
HQ01034	(01)380740138851(21)HQ01034
HQ01035	(01)380740138851(21)HQ01035
HQ01037	(01)380740138851(21)HQ01037
HQ01038	(01)380740138851(21)HQ01038
HQ01039	(01)380740138851(21)HQ01039
HQ01040	(01)380740138851(21)HQ01040

Attachment 1
Serial Numbers (SN) and UDIs

SN	UDI
HQ01043	(01)380740138851(21)HQ01043
HQ01044	(01)380740138851(21)HQ01044
HQ01046	(01)380740138851(21)HQ01046
HQ01047	(01)380740138851(21)HQ01047
HQ01049	(01)380740138851(21)HQ01049
HQ01050	(01)380740138851(21)HQ01050
HQ01051	(01)380740138851(21)HQ01051
HQ01052	(01)380740138851(21)HQ01052
HQ01054	(01)380740138851(21)HQ01054
HQ01055	(01)380740138851(21)HQ01055
HQ01056	(01)380740138851(21)HQ01056
HQ01057	(01)380740138851(21)HQ01057
HQ01058	(01)380740138851(21)HQ01058
HQ01060	(01)380740138851(21)HQ01060
HQ01061	(01)380740138851(21)HQ01061
hq01062	(01)380740138851(21)hq01062
HQ01063	(01)380740138851(21)HQ01063
HQ01064	(01)380740138851(21)HQ01064
HQ01065	(01)380740138851(21)HQ01065
HQ01067	(01)380740138851(21)HQ01067
HQ01068	(01)380740138851(21)HQ01068
HQ01069	(01)380740138851(21)HQ01069
HQ01070	(01)380740138851(21)HQ01070
HQ01071	(01)380740138851(21)HQ01071
HQ01072	(01)380740138851(21)HQ01072
HQ01073	(01)380740138851(21)HQ01073
HQ01074	(01)380740138851(21)HQ01074
HQ01075	(01)380740138851(21)HQ01075
HQ01076	(01)380740138851(21)HQ01076
HQ01077	(01)380740138851(21)HQ01077
HQ01078	(01)380740138851(21)HQ01078
HQ01079	(01)380740138851(21)HQ01079
HQ01080	(01)380740138851(21)HQ01080
HQ01081	(01)380740138851(21)HQ01081
HQ01082	(01)380740138851(21)HQ01082
HQ01083	(01)380740138851(21)HQ01083
HQ01084	(01)380740138851(21)HQ01084
HQ01085	(01)380740138851(21)HQ01085
HQ01086	(01)380740138851(21)HQ01086
HQ01091	(01)380740138851(21)HQ01091
HQ01092	(01)380740138851(21)HQ01092
HQ01093	(01)380740138851(21)HQ01093

SN	UDI
HQ01094	(01)380740138851(21)HQ01094
HQ01095	(01)380740138851(21)HQ01095
HQ01096	(01)380740138851(21)HQ01096
HQ01097	(01)380740138851(21)HQ01097
HQ01098	(01)380740138851(21)HQ01098
HQ01102	(01)380740138851(21)HQ01102
HQ01103	(01)380740138851(21)HQ01103
HQ01104	(01)380740138851(21)HQ01104
HQ01105	(01)380740138851(21)HQ01105
HQ01108	(01)380740138851(21)HQ01108
HQ01113	(01)380740138851(21)HQ01113
HQ01114	(01)380740138851(21)HQ01114
HQ01116	(01)380740138851(21)HQ01116
HQ01118	(01)380740138851(21)HQ01118
HQ01119	(01)380740138851(21)HQ01119
HQ01120	(01)380740138851(21)HQ01120
HQ01121	(01)380740138851(21)HQ01121
HQ01122	(01)380740138851(21)HQ01122
HQ01123	(01)380740138851(21)HQ01123
HQ01124	(01)380740138851(21)HQ01124
HQ01125	(01)380740138851(21)HQ01125
HQ01126	(01)380740138851(21)HQ01126
HQ01127	(01)380740138851(21)HQ01127
HQ01128	(01)380740138851(21)HQ01128
HQ01129	(01)380740138851(21)HQ01129
HQ01130	(01)380740138851(21)HQ01130
HQ01131	(01)380740138851(21)HQ01131
HQ01132	(01)380740138851(21)HQ01132
HQ01133	(01)380740138851(21)HQ01133
HQ01134	(01)380740138851(21)HQ01134
HQ01135	(01)380740138851(21)HQ01135
HQ01136	(01)380740138851(21)HQ01136
HQ01137	(01)380740138851(21)HQ01137
HQ01138	(01)380740138851(21)HQ01138
HQ01139	(01)380740138851(21)HQ01139
HQ01140	(01)380740138851(21)HQ01140
HQ01141	(01)380740138851(21)HQ01141
HQ01142	(01)380740138851(21)HQ01142
HQ01143	(01)380740138851(21)HQ01143
HQ01144	(01)380740138851(21)HQ01144
HQ01145	(01)380740138851(21)HQ01145
HQ01146	(01)380740138851(21)HQ01146

Attachment 1
Serial Numbers (SN) and UDIs

SN	UDI
HQ01147	(01)380740138851(21)HQ01147
HQ01148	(01)380740138851(21)HQ01148
HQ01149	(01)380740138851(21)HQ01149
HQ01150	(01)380740138851(21)HQ01150
HQ01151	(01)380740138851(21)HQ01151
Hq01152	(01)380740138851(21)Hq01152
Hq01153	(01)380740138851(21)Hq01153
HQ01155	(01)380740138851(21)HQ01155
HQ01156	(01)380740138851(21)HQ01156
HQ01157	(01)380740138851(21)HQ01157
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HQ01165	(01)380740138851(21)HQ01165
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SN	UDI
HQ01168	(01)380740138851(21)HQ01168
HQ01169	(01)380740138851(21)HQ01169
HQ01170	(01)380740138851(21)HQ01170
HQ01171	(01)380740138851(21)HQ01171
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HQ01190	(01)380740138851(21)HQ01190
HQ01196	(01)380740138851(21)HQ01196